

**Consumer Advisory Board Meeting Summary**

October 6, 2014

Members: Dr. Anita Licata, John LaCroix, Donald Sheldon, Dr. Paul Reiss, Amy Cooper, Gisele Carbonneau

<b>Agenda Items</b>	<b>Discussion</b>	<b>Next Steps</b>
Welcome	Ms. Cooper called the meeting to order at 6:10 p.m.	
Public Comment	No public comment.	
Introductions	The board members introduced themselves.	
Introduction to Healthfirst	Dr. Reiss gave an overview of Healthfirst (HF) to the committee. HF is an Independent Practice Association comprising 157 individual physician members from 71 practices. HF was formed in the fall of 2010.	
Introduction to Accountable Care Organizations (ACOs)	Ms. Cooper gave a brief presentation about ACOs.	
Purpose of the Consumer Advisory Board	Ms. Cooper explained the purpose of this board. HF is establishing a consumer advisory board to gain input from healthcare consumers, patients, their families, and caregivers on policies being developed by the physician network.	
ACO Activities Update	<p>Ms. Cooper gave an update about quality measure improvement: We have hired a Clinical Director, Rick Dooley, PA-C, to work with our primary care providers on quality measures. Mr. Dooley will work with each participating practice individually to determine the best method for reporting the quality measures in a cost effective manner.</p> <p>Update on Care Coordination/Collaborative Care activities: We have developed CHF and wellness initiatives for our Medicare ACO. We are also in the process of rolling out a Collaborative Care Agreement between HF primary care physicians and specialists, which requires communication and access standards</p>	Consumer Advisory Board members were provided with a copy of the Collaborative Care Agreement and asked to review and provide feedback from the patient perspective at the next committee meeting.
Next Steps	Next meeting is scheduled for Monday, January 12, 2015, at 6 p.m. at HF's office.	